**WARRANTY CERTIFICATE**

for Load Guard, which is an accessory for charging stations for electric vehicles

**Etrel d.o.o.**, Pod jelšami 6, 1290 Grosuplje, Slovenia

*Official stamp and signature:*

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PRODUCT MODEL:

SERIAL NUMBER:

INVOICE NUMBER:

DATE OF SHIPPING:

CUSTOMER NAME:

CUSTOMER ADDRESS:

**WARRANTY CONDITIONS:**

1. The warranty period lasts for 24 months from the date of shipping stated in this warranty certificate or on the invoice, or for a different period starting from the date stated in the agreement or on the delivery note, if agreed otherwise. The manufacturer warrants the product to be free from defects in material, manufacture, design, and operation. All warranty clauses are available in the Appendix to the technical instructions delivered with the product. The customer has legal rights under applicable national legislation governing the sale of consumer goods which are not affected by this warranty;
2. Warranty is valid in all countries except USA and Canada;
3. For the time of the warranty period, the manufacturer will cover the costs arising from repairs of proven manufacturer's defects or negligence;
4. The warranty is valid only when the installation and use of the product has been entirely in accordance with the technical instructions delivered with the product. Improper installation or unintended use of the product may void the warranty;
5. When requesting warranty service, the customer must present a filled out and valid warranty certificate or the original invoice. Repair of damages, arising from incorrect use, installation and maintenance, unstable power conditions or force majeure are not included in warranty.
6. Manufacturer reserves the right to replace any unit under warranty with a new unit if repair is not possible.
7. The customer is entitled to any other rights arising from possible legal guarantee.
8. Authorised service centres (as of 01.01.2020):

Etrel d.o.o., Pod jelšami 6, SI-1290 Grosuplje, Slovenia

Contact: +386 1 601 00 75 / [support@etrel.com](mailto:support@etrel.com)