

## WARRANTY CERTIFICATE

### INCH Lite / Home / Pro INCH Duo Load guard

ETREL d.o.o., Pod jelšami 6, 1290 Grosuplje, Slovenia (hereinafter ETREL), as manufacturer warrants this product to be free of any defects for a period of 24 months from the date of sale.

#### WARRANTY CONDITIONS

1. The warranty period starts from the date of sale stated on the invoice.
2. The warranty is valid in the market where the product was sold. This warranty does not apply in the USA and Canada.
3. The customer invokes the warranty by submitting a warranty certificate, an invoice and a request for repair to the manufacturer or an authorized representative.
4. The customer is obliged to follow the User Manual, as well as to ensure that the product is regularly maintained, serviced and cared for.
5. If warranty case occurs, the customer shall submit a warranty claim for the repair of defects as soon as the customer discovers the defect. When carrying out a warranty repair, Etrell may either repair or replace the defective part as permitted by the law to ensure the fault-free operation of the unit. The replaced parts become the property of Etrell.
6. The warranty does not apply in the following cases:
  - a. In case of incorrect, improper or unprofessional installation or connection of the product;
  - b. In case of damage to the product as a result of a mechanical force;
  - c. If the product has not been used in accordance with the User Manual;
  - d. In case of malfunctions or defects caused by the user or a third party;
  - e. If regular service, maintenance checks and updates have not been carried out in accordance with the manufacturer's instructions;

- f. If the product was modified without the prior approval and consent of the manufacturer;
- g. In case an unauthorized person opens or dismantles parts of the product;
- h. If non-original spare parts have been installed in the product;
- i. In case of unstable power supply or force majeure;
- j. In case of inadequate or insufficient care of the product;
- k. In case of normal wear and tear.

7. Etrell shall provide maintenance and spare parts for the product for 3 years after the expiry of the warranty period, subject to payment.

8. The warranty applies solely to the characteristics and operation of the product free of any defects, and does not cover the installation of the product, nor does it cover the cost of repairs or consequential damages in the event of incorrect or unprofessional installation.

#### OTHER IMPORTANT WARNINGS - CHARGING STATION WITH A BUILT-IN MOBILE MODEM

The SIM card and the mobile network to which the device connects are provided by a third-party operator independent of Etrell. As a result, Etrell is not responsible for the availability or coverage of the mobile network.

#### WARNING!

**WE ADVISE THE INSTALLATION OF THE PRODUCT IS CARRIED OUT BY A PROFESSIONAL WHO SHALL ENSURE THAT THE PRODUCT IS PROFESSIONALLY INSTALLED, ADJUSTED AND CONNECTED IN ACCORDANCE WITH THE USER MANUAL AND THE APPLICABLE TECHNICAL REGULATIONS.**

**A charging station is an electrical device that operates under high voltage. The manufacturer advises the User Manual supplied with the product is carefully read before first use of the product. ALL SAFETY INSTRUCTIONS AND WARNINGS MUST BE CAREFULLY OBSERVED AND FOLLOWED!**

#### ETREL d.o.o.

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#### Authorized service centres:

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